



2016 NEWSLETTER

Unit C8 Baddow Park
West Hanningfield Road
Chelmsford
CM2 7SY

- General Enquiries
01245 477789
- Community Transport Bookings
01245 477750
- Hospital Transport Bookings
01245 477700

20 YEARS ON THE ROAD!

This year we are celebrating our 20th Anniversary! We would like to thank all of our members for their continued support.

With help from our sponsors, Caring Direct and grants from local councils we have had another successful year helping all of our members to attend vital hospital appointments and stay mobile around Chelmsford.

We are working hard to provide you with the best services that we can; please let us know how we are doing on our Customer Survey at the back of the newsletter. We could not run this service without you!

50 50 CLUB FUNDRAISER

We are excited to launch our new 50:50 Club Fundraiser!
Remember, we have over 1000 members – so if just half of our members joined up, a share of £250 could be coming your way!
See our application form overleaf for more details.

BOOKINGS

Please remember we need **at least** 48 hours' notice but sometimes more, to book your trip. By booking early you really help us plan our trips efficiently to give you the time and date of travel which suits you best.

NEW WEBSITE

www.chelmsfordct.org is our new website – please take a look if you can! We will be adding community events, news and activities.
Ask a family member to join for you!

EXCURSIONS

Changes to Booking Events

If you are interested in a trip please call us on **01245 477789**. Once we have registered your interest you should send a cheque for the correct amount and this will guarantee your place on that trip.

We will hold your place for **one week**; if we do not receive your cheque in this time your booking will be cancelled.

Trips are open to **members only**.

Please be aware that some trips involve prolonged periods on the bus.

I do hope you will enjoy the new trips that we have arranged for the coming year and hope to see lots of you there!

Friday 17th June 2016
Arrive 11.30pm – 2.30pm

Southend-on-Sea

"Oh we do like to be beside the seaside!"

3½ hours free time in Southend to enjoy the Sun, Sea and Sand!

£15 Transport only

Friday 16th September 2016
Arrive 12pm – 3pm

Afternoon Tea at The Fox, Finchingfield

Enjoy a delicious afternoon tea in the tranquil village of Finchingfield.

£20 includes Afternoon Tea & Transport

Friday 25th November 2016
Arrive 11.30am – 3.30pm
Bury St Edmunds Christmas Fayre

Over 300 stalls selling a variety of gifts, crafts, food, seasonal produce and much more!

Please note: This journey will involve a longer trip on the bus; please also note there will be lots of walking involved around the market.

£25 Transport only

Friday 17th March 2017
Arrive 12pm – 3pm

Mystery Tour & Lunch

Sit back and relax as we drive through the Essex countryside and arrive at our destination of choice for a delicious three course meal.

£20 includes 3 course meal & Transport

50:50 CLUB FUNDRAISER

We are introducing a fundraising prize draw club **exclusively** for our members.

- Each member has the opportunity of buying an annual £12 share to be entered into a prize draw on a monthly basis (£1 entry per month to cover June – May draws)
- Depending on how many shares are entered each month, 50% will be used as a prize fund for up to five prizes & 50% will be used for running costs for the charity.
- There is no limit to the amount of shares you can buy.
- Application forms should be returned by Friday 27th May
ADDRESSED TO: 50:50 CLUB
- The first draw will be made on Wednesday 1st June 2016 and drawn on the first Wednesday of the month thereafter.
- Winners will be notified by telephone and a cheque sent to their home address.

Name _____

Address _____

_____ Postcode _____

Tel No _____ email _____

Number of shares @ £12 per share _____ Total Value _____

Signed _____

**PLEASE NOTE THIS £12 PAYMENT IS IN ADDITION TO YOUR £12
MEMBERSHIP/RENEWAL FEE**

How are we doing?

Tell us your thoughts on the services we offer you.

FEEDBACK FORM

Please Circle your answers & return to our usual address.

1. How satisfied are you with the overall service of
Dial-a-Ride, Hospital Transport and Social Car Scheme?

Very satisfied Satisfied Not very satisfied

Comments

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2. How would you make your journey without Chelmsford
Community Transport?

Public Transport Taxi Family Would not travel

Are there any changes to our services that would help you?

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3. How do you consider the charges for Dial-a-Ride and Social
Car Scheme?

Expensive Affordable Competitive Too Low

Comments.....

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4. Do you have access to the internet? YES / NO

Any other comments.....

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